NATIONAL COMMISSION FOR CERTIFICATION OF CME PROFESSIONALS

[NC-CME]

Final Content Outline, NC-CME Certification Exam Five Domains, Validated by a Job Analysis Survey

I. Adult Learning Principles (15% of total questions for the Certification Exam)

- A. Currently accepted theory and research on how physicians learn
 - 1. Self-directed learning
 - 2. Formal instruction
 - 3. Informal/incidental learning
 - 4. Learning styles
 - 5. Learning preferences
 - 6. Stages of learning (including readiness to change)
 - 7. Psychosocial development/stage of practice (e.g., age, gender, years in practice)
- B. Research on ways physicians change professional behaviors
 - 1. Stages physicians go through in changing
 - 2. Nature of instructional interventions

II. Educational Interventions (30%)

- A. Professional literature
 - 1. Seminal papers
 - 2. CME effectiveness research
- B. Gap analysis/synthesis of gap analysis findings
- C. Needs assessment
- D. Target audience identification
- E. Learning objectives and desired outcomes

- F. Instructional design
 - 1. Format and medium
 - 2. Content scope, sequence and resources
 - 3. Faculty identification and recruitment
 - 4. Content Development
 - 5. Assessment (e.g., intervention, outcomes)
- G. Faculty training/development
- H. Assessment
 - 1. Instructional intervention
 - 2. Instructional outcomes
- I. Informal learning facilitation
- J. New forms of CME
 - 1. Practice/Performance Improvement (PI)
 - 2. Point-of-care learning

III. Relationships with Stakeholders (10%)

- A. Internal and external stakeholder identification and assessment
 - 1. Providers
 - 2. Supporters
 - 3. Learners
 - 4. Faculty
 - 5. Patients
 - 6. Regulators

- 7. Accreditors
- B. Role and responsibility identification
- C. Regulatory responsibilities and accountabilities
- D. Assessment of stakeholder expectations

IV. <u>Leadership/Administration and Management (25%)</u>

- A. Organizational leadership
 - 1. Program management
 - a. Mission and vision support
 - b. Strategic planning
 - 2. Continuous assessment and improvement
 - 3. Change management
 - 4. Operating within codes of ethics
- B. Systems thinking
 - 1. Learners in the context of healthcare systems
 - 2. Identification of barriers to optimal care
 - 3. Role of the interdisciplinary team
 - 4. Organizational needs and goals
 - 5. Role CME can play in systems
- C. Administration/management
 - 1. Resource management
 - a. Financial management
 - b. Personnel
 - c. Faculty
 - d. Materials

- 2. Records management
- 3. Project management
- 4. Legal
 - a. Contractual obligations
 - b. Letters of Agreement
 - c. Regulations (e.g., Federal and State)
 - d. Compliance
- 5. Professional development (e.g. self-assessment and life-long learning)
- 6. ACCME
 - a. Essential elements
 - b. Policies
 - c. Standards for Commercial Support

V. Knowledge of CME Environment (20%)

- A. Maintenance of licensure requirements for physicians
- B. Maintenance of certification (MOC)
- C. Regulatory guidelines (e.g., FDA, OIG, JCAHO, HIPAA)
- D. Accreditation standards
- E. Guidelines (e.g., PhRMA, AMA, ADVAMED)
- F. Patient care and safety initiatives
- G. Differentiation between independent and non-independent activities
- H. ACGME and ABMS competencies
- I. Quality improvement and Practice/Performance Improvement (QI/PI)
- J. External factors affecting CME (e.g., media, government)
- K. Laws (e.g., fraud and abuse, anti-kickback, Stark)